PRIVACY POLICY

The Charmettes, Incorporated
Effective Date: August 25, 2026

The Charmettes, Incorporated ("The Charmettes," "we," "us," or "our") respects the privacy of our members, supporters, partners, website visitors, and the communities we serve. This Privacy Policy explains how information may be collected, used, maintained, and shared when you visit our national website or interact with services available through it.

By using this website, you acknowledge the practices described in this Privacy Policy.

1. INFORMATION WE MAY COLLECT

We may collect information that you voluntarily provide when you:

- Submit a contact or inquiry form
- Subscribe to newsletters or organizational communications
- Register for an event, convention, program, or activity
- Make a donation or other payment
- Request information about membership or chapters
- Submit photographs, stories, chapter news, or other content
- Access member-only resources
- Communicate with The Charmettes through the website

Information provided may include your name, email address, telephone number, mailing address, chapter affiliation, membership-related information, event-registration information, and other information you choose to provide.

Please do not submit sensitive personal information through general website forms unless specifically requested through an appropriate and secure process.

2. INFORMATION COLLECTED AUTOMATICALLY

When you visit our website, certain information may be collected automatically through cookies, analytics tools, and similar technologies.

This information may include:

- Internet Protocol (IP) address
- Browser and device type
- Operating system
- Pages visited
- Date and time of visits

- Referring website or source
- General geographic information
- Website interactions and navigation patterns

This information helps us understand how visitors use the website and allows us to improve its functionality and performance.

3. HOW WE USE INFORMATION

The Charmettes, Incorporated may use information collected through the website to:

- Respond to questions and inquiries
- Provide requested information
- Communicate organizational news and updates
- Process event registrations
- Administer programs and activities
- Process donations and other authorized payments
- Respond to membership or chapter inquiries
- Maintain member-only website functionality
- Share information about national initiatives and community programs
- Improve website content and user experience
- Maintain website security
- Comply with legal, regulatory, financial, or organizational requirements
- Protect the rights, property, and interests of The Charmettes, Incorporated and others

We do not sell personal information to advertisers or data brokers.

4. EMAILS AND ORGANIZATIONAL COMMUNICATIONS

Visitors may voluntarily subscribe to newsletters, announcements, or other communications from The Charmettes.

Recipients may unsubscribe from nonessential promotional or informational email communications by using the unsubscribe option included in applicable messages or by contacting the organization.

Certain administrative communications related to membership, transactions, registrations, or organizational responsibilities may not be considered promotional communications.

5. DONATIONS, REGISTRATIONS, AND PAYMENTS

Donations, registrations, purchases, or other payments may be processed through Wix or other third-party payment and registration providers.

These providers may collect payment-card or financial information necessary to complete transactions.

The Charmettes, Incorporated generally does not directly receive or store complete payment-card information when transactions are processed through an authorized third-party payment processor.

Payment providers maintain their own privacy and security practices, and users should review the policies presented by those providers when completing transactions.

6. COOKIES AND WEBSITE TECHNOLOGIES

Our website may use cookies and similar technologies to operate essential website functions, remember visitor preferences, measure website traffic, understand website performance, and improve the visitor experience.

Some cookies may be provided by Wix or other service providers used to operate the website.

Where required, visitors may be presented with options for managing nonessential cookies. Visitors may also adjust cookie settings through their web browsers; however, disabling certain cookies may affect website functionality.

7. WIX AND OTHER SERVICE PROVIDERS

Our website is hosted or operated using services provided by **Wix.com Ltd. and its affiliated companies**.

Wix and other technology providers may process information as necessary to provide website hosting, security, analytics, communications, payment processing, or related services.

The Charmettes may also use other third-party providers for services such as:

- Event registration
- Donations and payment processing
- Email communications
- Analytics
- Forms
- Social media
- Video or multimedia
- Cloud storage
- Other organizational technology services

These providers may have their own privacy policies governing information processed through their platforms.

8. HOW INFORMATION MAY BE SHARED

The Charmettes, Incorporated may share information when reasonably necessary with authorized officers, members, volunteers, contractors, or service providers who require the information to perform legitimate organizational responsibilities.

Information may also be disclosed when:

- Required by applicable law, court order, subpoena, or other lawful process
- Necessary to protect the safety, rights, or property of The Charmettes or others
- Necessary to investigate suspected fraud, misuse, or security incidents
- Required to complete a transaction or service requested by the user
- The individual has authorized or requested the disclosure

We do not sell or rent membership or website visitor information for unrelated commercial marketing purposes.

9. MEMBERS AND MEMBER-ONLY AREAS

Certain portions of the website may be restricted to members of The Charmettes, Incorporated.

Information contained within member-only areas is intended for authorized organizational use and should not be copied, distributed, published, or disclosed outside the organization except as authorized.

Members are responsible for protecting their account credentials and should promptly report suspected unauthorized access.

10. PHOTOGRAPHS AND MEDIA

The Charmettes may publish photographs, videos, event highlights, chapter activities, and other media documenting organizational programs and activities.

Where appropriate, The Charmettes will seek to use such media in accordance with applicable permissions, organizational policies, and legal requirements.

Individuals with questions or legitimate concerns regarding a photograph or other media appearing on the national website may contact the organization to request review.

11. CHILDREN'S PRIVACY

The national website is not designed to knowingly collect personal information directly from children under the age of 13 without appropriate parental or legal guardian authorization.

Programs involving youth may use separate registration, consent, release, or privacy procedures where appropriate.

Parents or guardians who believe personal information concerning a child has been submitted through the website without appropriate authorization should contact The Charmettes, Incorporated.

12. INFORMATION SECURITY

The Charmettes takes reasonable administrative and technical measures to protect information collected through the website.

However, no website, electronic transmission, or information-storage system can be guaranteed to be completely secure. Users should exercise appropriate care when transmitting information online.

13. DATA RETENTION

Information may be retained for as long as reasonably necessary to fulfill the purpose for which it was collected, maintain appropriate organizational and financial records, comply with legal obligations, resolve disputes, or protect legitimate organizational interests.

Information that is no longer reasonably required may be deleted or securely disposed of in accordance with applicable policies and requirements.

14. YOUR PRIVACY CHOICES

Depending upon applicable law and the nature of the information involved, individuals may contact The Charmettes to request that we:

- Correct inaccurate personal information
- Update contact information
- Remove an email address from applicable mailing lists
- Review a privacy concern
- Request deletion of certain information where appropriate

Some information may need to be retained for legitimate legal, financial, membership, governance, or organizational recordkeeping purposes.

15. THIRD-PARTY WEBSITES

Our website may contain links to websites operated by partners, chapters, sponsors, registration providers, social-media platforms, or other third parties.

The Charmettes, Incorporated is not responsible for the privacy practices, security, or content of independently operated third-party websites.

Visitors should review the privacy policies of those websites before providing personal information.

16. CHANGES TO THIS PRIVACY POLICY

We may update this Privacy Policy periodically to reflect changes in our website, technology, organizational practices, or applicable requirements.

The updated policy will be posted on this page with a revised effective date.

17. CONTACT US

Questions, concerns, or requests regarding this Privacy Policy or information submitted through the national website may be directed to:

The Charmettes, Incorporated
National Website: www.thecharmettesinc.org

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